



The Honorable Sean Duffy
Secretary of Transportation
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Dear Secretary Duffy:

On behalf of the North Carolina Department of Transportation (NCDOT), I am pleased to express our strong support for **Rest area Expansion for Safe Transportation (REST** or “the Project”), submitted to USDOT’s 2026 BUILD program. The Project will restore and modernize the I-77 North Welcome Center in Surry County, North Carolina (NC) by adding 30 new freight truck parking spaces alongside a Truck Parking Information Management System (TPIMS) and additional traffic cameras to alert drivers of available parking spaces and dangerous road and weather conditions ahead. Additionally, REST will construct a new Welcome Center Facility to better meet the needs of both truckers and traveling families with upgraded amenities and improvements to the user experience that improve safety and convenience at the 3rd most visited Welcome Center in NC.

I-77 is a key commercial and tourism corridor that connects the southeast to major midwestern markets. Approximately 39,000 vehicles cross into NC from Virginia on I-77 daily; 33% of that traffic volume (13,420) are freight trucks transporting goods which are the backbone of NC’s economic vitality.

However, the corridor faces severe truck parking shortages, and freight truck drivers are often forced to park illegally on interstate ramps and shoulders to stay within federal Hours Of Service (HOS) regulations. This damages pavement, blocks emergency response, and creates hazards in an area already challenged by steep grades and harsh winter weather; particularly along on- and off-ramps that are high-conflict zones with limited sight distance.

Additionally, the corridor’s lack of freight truck parking reduces productivity and incurs additional costs for motor carriers; research from the American Transportation Research Institute (ATRI) shows that truckers regularly terminate trips or end their HOS regimen early to find scarce parking, forfeiting 56 minutes of drive time per day and costing approximately \$4,600 in lost compensation. Freight truck drivers who are unable to find safe parking are at greater risk of fatigue-related impairment, increasing safety risks for the traveling public. Indeed, according to the FMCSA, North Carolina was in the top 10 states for fatal truck-involved crashes between 2018-2022, and research shows that 10- 20 percent of all US truck crashes involve fatigued drivers. By expanding truck parking, REST will reduce crash risks and support the needs of truckers who are key to the state’s economic competitiveness.

As the operator of the Northwest North Carolina Visitor Center, we understand firsthand that welcome centers are far more than just a place to stop for a map; they are the front door to our community and a vital engine for our local economy. These facilities serve as a traveler's first handshake with a community and the surrounding region, making them a true tourism asset that can turn a brief rest stop into an extended stay at our local shops, restaurants, and hotels.

To maintain this high standard of hospitality, we recognize that continuous investment in our infrastructure is essential. Improvements to parking accessibility and facility modernizations are not just about aesthetics, they are about ensuring every visitor feels safe, welcomed, and inspired.

Thank you for your consideration of REST's BUILD grant application to deliver essential improvements that support the motor carriers who keep our economy moving while modernizing one of the state's most heavily visited rest areas.

All the Best,

Cindy Thompson

President

Wilkes Chamber of Commerce

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